

Lincoln Tenants Panel (LTP) Project Update

LTP continue to work with tenancy services, fire safety assurance, maintenance, business management and resident involvement on a variety of projects and hold monthly meetings, weekly void Inspections, quarterly complaints and ASB complaint reviews. Additional working groups created who will be reviewing the following:

- Incentive to Downsize Scheme
- Grounds Maintenance Contract Renewal
- Gardens Review – Housing Assistance Scheme
- ASB Procedures
- Tenancy Sustainment

The chair of LTP continues to attend Social Housing Quality Network Panel, ARCH committee meetings.

LTP have attended all estates inspections and will monitor and review actions from the inspections.

TPAS delivered a training/networking day at City Hall on 14 September 2024 - LTP hosted and invited North Kesteven District Council's Tenant Advisory Panel (TAP) reviewing scrutiny processes, impact of tenant satisfaction measures and consumer standards.

Thank you.